

Performance Charter Apr-Jun 2015

Month	Total Trips	Trips lost (Weather)	Trips lost (Mechanical)	Trips lost (Maintenance)	Reliability
Apr 2015(Canna)	240	10	0	0	100%
Apr 2015 (R.E.)	224	2	0	12	94.7%
For both boats					97.4%
Breakdown of figures: Canna: $240/240*100=100\%$ R. Express: $224-12/224*100=94.7\%$					
May 2015 (Canna)	248	16	0	0	100%
May 2015 (R.E.)	228 + 6	2	0	1	99.6%
For both boats					99.8%
Breakdown of figures: Canna: $248/248*100=100\%$ R. Express: $228-1/228*100=99.6\%$					
June 2015 (Canna)	240	14	0	0	100%
June 2015 (R.E.)	344	14	0	2	99.4%
For both boats					99.7%
Breakdown of figures: Canna: $240/240*100=100\%$ R. Express: $344-2/344*100=99.4\%$					

Service punctuality – 25 mins delay R Express (June)

Complaints – when were they dealt with? No Complaints